GOVERNMENT OF INDIA
FINANCE
LOK SABHA

UNSTARRED QUESTION NO:5664
ANSWERED ON:07.04.2017
Cash in ATMs
Reddy Shri Ch. Malla;Reddy Shri Midhun

Will the Minister of FINANCE be pleased to state:

(a) whether ATMs in Maharashtra, Andhra Pradesh and Telangana depict 'No Cash';
(b) if so, the details thereof and the reasons therefor;
(c) whether the Reserve Bank of India has also expressed its inability to replenish cash in the ATMs and if so, the details thereof and the reasons therefor; and
(d) The steps taken by the Government to provide replenish cash in the ATMs across the country?

Answer

The Minister of State in the Ministry of Finance

(a) to (b) Public sector banks have informed that cash availability status of an ATM changes dynamically, and cash replenishment is done on regular basis with the cash available with the banks. When a customer makes a request for cash withdrawal at an ATM and cash is not available, the ATM screen displays a message indicating its inability to dispense the cash.

(c) to (d) Reserve Bank of India (RBI) has apprised that it has not expressed its inability to supply notes to any bank nor refuse to give cash, and always endeavours to supply as much as is required consistent to its stocks. RBI has further apprised that, with a view to ensure that at least 40% bank notes are supplied to rural areas to mitigate the issue of bank notes supply to rural areas, vide circular dated 3.1.2017, it asked banks to step up issuance of fresh notes to rural branches of Regional Rural Banks, District Central Cooperative Banks, commercial banks, White Label ATMs and post offices in rural areas, on priority basis.
****